



Trinity Woods

The Value of Community

Welcome to the Neighborhood

2022 Gratitude Report



The Value of Community

Often when we think of the things we value, we think of financial value - houses, cars, jewelry, and bank accounts come to mind. But when we broaden the focus to include things with truly enduring value, we realize what an asset our relationships are: family, friends, and community.

As we look back at 2022, we are thankful for the many ways Trinity Woods has been strengthened. There were several milestone accomplishments:

- **Welcoming New Neighbors:** Last year, 42 new people moved into the neighborhood!
- **Owens Park Opened:** The beautiful, landscaped walking park with stunning water feature and lighted path have made a wonderful addition to the Trinity Woods campus.
- **Putting Green Refurbished:** The new putting green has attracted experienced golfers and others who just like to "putt around"!
- **Three New Villas Completed:** The new construction has enhanced Sandusky Avenue while keeping the unique neighborhood feel.
- **Crestwood Celebrated its 10th Anniversary:** Everyone enjoyed reflecting on how Crestwood contributed to the transformation of the Trinity Woods campus.

- **Afghan Resettlement Continued:** Trinity Woods continues to support more than 60 Afghan refugees by leasing houses to 10 families in the neighborhood just west of campus.
- **New Board Members:** Local governance is truly part of the success of Trinity Woods. Everyone who serves on the Board lives right here in Tulsa. Three members of the Board live at Trinity Woods and 10 others have (or have had) family members living here.

We are very thankful for the dedication and commitment of an active Board. They help strengthen the Trinity Woods organization. They evaluate the performance of the CEO, approve the organization's strategic plan, and approve the annual operating and capital budgets.

When we count all our blessings, the value of relationships and community rises to the top. The old campfire song echoes this theme: Make new friends but keep the old. One is silver, and the other gold.

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2022 Trinity Woods

by the numbers

13

Remodeled Villas and Patio Homes and 3 newly constructed Villas.

1,216

Transportation trips, for a total of 59,767 miles

59,680

Miles driven by Trinity Woods Security Team, patrolling campus. 24/7/365

65,751

Work orders completed with 92% completed within 24 hours of submission.

238,000

Meals served by the Dining Team.

Operations



Human Resources

32%

of employees have worked at Trinity Woods for more than five years

19%

of employees have worked here for 10 or more years

6%

of employees have worked here at least 15 years

Occupancy



Overall Occupancy



Residential Living



Assisted Living



Memory Care Assisted Living



Health Center

CMS 4 Star Rating

4-star overall rating out of the 5-Star from the Center for Medicare and Medicaid Services.

Philanthropy



Good Samaritan Fund raised \$67,610 and provided financial assistance to Medicaid recipients and people who have outlived their financial resources.

Employee Appreciation Fund raised \$120,330 with 70% participation of the entire campus - independent living, assisted living and healthcare community members and families.

Raised \$92,430 for special projects - Owens Park, Golf Simulator and Putting Green, and Student Internship Program.

Wellness

165

Musical Concerts and Theatrical Performances

309

Lifelong Learning Opportunities

354

Spiritual Opportunities

5,447

Spa treatments at the Tranquility Wellness Spa

1,920

Fitness Classes and training throughout campus



Summary of Financial Results For the Years Ending December 31, 2021 and 2022

STATEMENT OF FINANCIAL POSITION

	2021	2022
ASSETS		
Cash	\$3,047,319	\$1,592,413
Investments	3,175,720	2,916,223
Beneficial interest in endowments	5,769,902	4,517,964
Pledges receivable-restricted	857,522	743,041
Property and equipment, net	73,858,268	75,350,895
Other assets	2,221,313	2,358,410
TOTAL ASSETS	\$88,930,044	\$87,478,946
LIABILITIES AND NET ASSETS		
Notes payable	\$28,768,764	\$27,101,940
Refundable fees	33,047,132	36,492,982
Unrealized revenue	9,335,269	10,295,072
Other liabilities	1,979,674	2,710,300
TOTAL LIABILITIES	\$73,130,839	\$76,600,294
NET ASSETS		
Without donor restrictions	9,732,184	6,056,096
With donor restrictions	6,067,021	4,822,556
TOTAL NET ASSETS	15,799,205	10,878,946
TOTAL LIABILITIES & NET ASSETS	\$88,930,044	\$87,478,946

STATEMENT OF ACTIVITIES

	2021	2022
Fees for services	\$ 17,934,931	\$19,919,004
Member support expenses	(18,587,575)	(19,734,740)
Contributions	451,134	716,255
Endowment earnings and appreciation	400,333	(1,004,943)
Other revenue	2,448,035	266,337
Depreciation	(3,282,349)	(3,588,584)
Interest expense	(994,324)	(1,153,646)
Other expense	(388,978)	(340,236)
CHANGE IN NET ASSETS	(2,018,793)	(4,920,553)
NET ASSETS, BEGINNING OF YEAR	17,817,998	15,799,205
NET ASSETS, END OF YEAR	\$15,799,205	\$10,878,652



Pictured: Kylie Harnden (intern), Jacob Will, Shanette Edwards, CMA (mentor), Carol Bush and Josly Garcia-Velazques (intern)

Raising Up the Next Generation of Caregivers

When Carol Bush thinks of what makes a Certified Nursing Assistant (CNA) excel, it comes down to the relationships they build with their residents. “It takes a very special person to do that job,” she says. “I think they’re underestimated and oftentimes not given enough kudos. But they’re the angels!”

Carol experienced firsthand how vital a loving, skilled CNA is after her aging parents were in a car wreck in 2014, and their healthcare needs changed immediately. “My father had severe Parkinson’s, as well as Lewy body dementia, a diagnosis he hid for years. He kept escaping from memory units because he was highly functional. My mother was diabetic and obese. She also had fallen and broken her back and had three back surgeries,” she says.

Navigating her parents’ unique care needs was stressful—not only for Carol, but for her parents also. Her mother’s chronic pain made her testy at times, while her father’s dementia made him difficult at times to keep safe. Carol was forced to leave her job because it was too overwhelming to work full-time, raise teenagers, and handle her parents’ needs as well.

“I realized my world was forever changed,” Carol says. “Quite honestly, my relationship with my parents was dramatically altered the night of the accident. I stopped being a daughter, and I became a manager of their healthcare needs. Finding the right nursing support, people who were skilled and trustworthy, became crucial.”

When she found a CNA named Janet who understood how to offer compassionate care to her parents, the experience was transformative. “My parents were difficult. But Janet created the needed trust. She was gentle and soothing. She provided my parents with dignity as they aged.”

“Our CNAs are frontline caregivers,” says Jacob Will, Trinity Woods Vice President of Health Services. “They have more touch points with the people living here than any other position on campus. And you cannot give good care until you really know the person you’re serving. So, relationships are key.”



Now, Carol honors her parents and Janet through her support of the Student Internship Program at Trinity Woods. “Having the right CNAs allowed me to stop being a manager of their healthcare needs, and go back to being a daughter,” she says. “That’s why the program is so important to me. It’s critical.”

The Student Internship Program launched in 2019 with two goals in mind—to address the need for great healthcare workers in a time when staffing shortages are a significant challenge, and to help young people discover the value of serving elders.

This Program, made possible only through charitable contributions, provides high school students with an alternate path into a career in healthcare. Working with students at Nathan Hale High School and Union High School has helped fill openings in nursing care—not just for Trinity Woods, but for Tulsa as a whole. “I know of interns who have worked for us and are serving now somewhere else,” Jacob says. “That’s a success in my mind, because it’s added one more person to the profession of aging services.”

Many interns remain with Trinity Woods as they continue their studies. “This last semester, we had six students, and five of them are still employed with us. And we still have interns from our very first class in 2019. It’s been refreshing to have younger people wanting to get involved with this work. We’ve had students who say their friends told them about the program because they went through it. Trinity Woods’ sphere of influence is widening to include more people who would not otherwise consider working in here.”



Carol pictured with a photo of her parents.

The internship is structured to help everyone enjoy the greatest success. The orientation process is spread over three months so that participants can build a strong foundation in care-related skills, including mentorship, receive fair pay, and thoughtful training. High school seniors can graduate from the internship program and then move easily into the next steps in their nursing career.

“Through internships like ours, students can earn a living wage while expanding their opportunities for a bright future,” Jacob says. “Nursing is always in demand. No matter where life takes them, they will have options.”



2022

Star Employees Of the Month

Trinity Woods would not be the community it is without it's amazing and dedicated employees. Whatever the job is, we want to provide outstanding customer service to everyone who enters our campus. Each month we highlight outstanding employees throughout campus for going above and beyond in their job to make Trinity Wood a great place to live and work. Each of these employees was nominated by a community member, a family, supervisor, or fellow co-worker for being an exceptional member of the Trinity Woods team!



Candy Ramirez
Dining



Melissa Dimanochie
Marshall-Gaddy House



Harriet Zavala
Health Center



Delisa Atkins-Gray
Wellness



Japhari Maji
Health Center



Karen Dills
Member Services



Tim Woodard
Maintenance



Rosal Osburn
Holliman Center



Cathy Green
Housekeeping



Laura Myers
Dining



Clarence Elliott
Transportation



Amy McDaniel
Housekeeping



Stephanie Lieb
Housekeeping



Kelley Haralson
Dining



Michael Pigeon
Dining



Anderson Bambokile
Health Center



Mandie Marler
Holliman Center

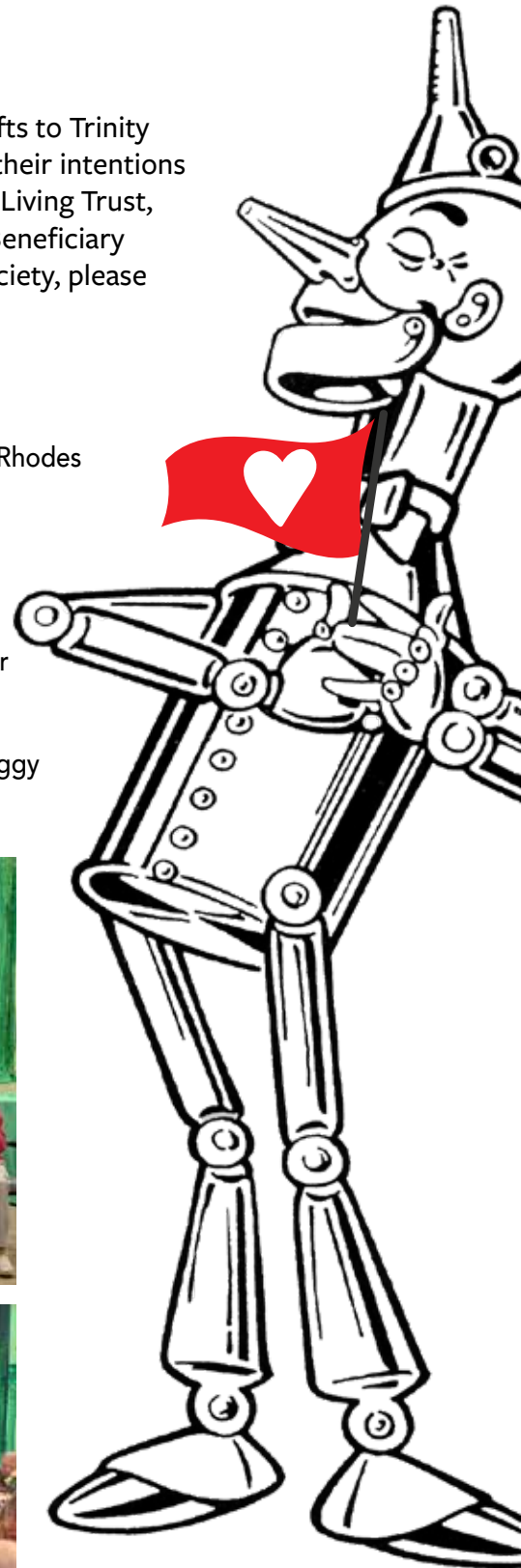
The Tin Man SOCIETY

The Tin Man Society was organized to recognize those who make Legacy gifts to Trinity Woods. These are couples, individuals or foundations who have expressed their intentions to leave a gift to Trinity Woods upon their death through Will or Revocable Living Trust, Charitable Gift Annuity, a Charitable Remainder Trust, Insurance Policy or Beneficiary designation. If you are interested in becoming a member of the Tin Man Society, please contact Bonnie Polak at bpolak@trinitywoodstulsa.com or 918-346-6639.

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The Value of Community:

What Makes Trinity Woods a Real Home?

At Trinity Woods, we often talk about the value of community. But what does that concept mean in everyday life for those who live here? Several of our residents share what makes Trinity Woods a wonderful, spiritual, caring neighborhood of people—and why that matters so much to seniors as they age gracefully.

Jerry Ehlers

“Trinity Woods is...home.”

Crestwood, 11 years



When my wife Carolyn and I moved in, I'd just retired. Living here meant a change of lifestyle. The community it has provided is wonderful! You can adapt so easily here to how active and social you want to be. You have your own privacy, your own home, but you can see other people anytime you want. You can go down to any of the common areas and you always see people sitting around either working on puzzles, reading the newspaper or magazines. So you can define whatever lifestyle you want. Carolyn and I have certainly enjoyed the activities here...and the freedom!

Carolyn Schumacher
“Trinity Woods is...caring.”
Holliman Center, 2 years

I came to Trinity Woods from a small town in southwest Oklahoma because I needed some extra care. I have been very satisfied with Holliman Center, which is assisted living. I walk with a walker, because my vision is compromised. And I'm delighted with the campus walking paths because I don't need a walker when I use them! Also, when I moved here, I donated my piano to the new memory care house. My mother had given the piano to our son for his 12th birthday, so it held personal value, and my husband had dementia for three years before he passed. I now go to the memory care house every Sunday to play the piano and sing with everyone. I just find it a delight. God isn't through with us yet. We still have our gifts and our talents, and we can serve each other in the Spirit.



Julia Couch
“Trinity Woods is...special.”
Crestwood first, then Villas, 11 years

While I don't use the word divinely often, I would say I was being directed here in a way in which I wasn't even aware of at the time. My father had died and I was caring for my mother. Since I had no other family, I began wondering how I would manage and what I would do as I aged. I was only 60 when I started making plans to move (long before Crestwood was built). Because I didn't know anyone else here before I moved, I asked for information about other single women who might be moving into Crestwood. I contacted them and suggested we meet monthly for lunch to get acquainted and discuss our thoughts about relocating, etc., again before Crestwood was built. We had a grand time getting to know each other and when we moved in, we already had a community of friends established. Several years later, I moved into one of the Villas and realized with the single women living in that area of the Community, it would be fun if we started meeting for dinner once a month. So we do that now; being alone is easier being together. Living here has given me a wonderful family. I've never regretted for a minute that I'm here at Trinity Woods.



Jim Colgan
“Trinity Woods is...enjoyable.”
Patio Home, 2 years



My wife Linda Pat was the one who encouraged us to move here. It wasn't that I was a serious vote against it—I was just dragging my heels about moving from our home. But one of the things that has really come to surprise me about Trinity Woods is the friendliness of all the people who live here, and the staff. One of the things that we really enjoy is our evening meal. The food is so good! And we enjoy just sitting at a table with someone we have not yet met. We've found the most interesting and friendly people who have become friends. We like that social aspect of it and we get to meet more people. There's a lot to do and so many activities. There's a men's group that I get together with every Friday. We don't have an agenda; we just visit. And at the end of the time, we close with prayer.

Andy Ewing
“Trinity Woods is... fantastic.”
Patio Home, 3 years

I came here because I didn't want my children having to care for me as I aged. I first looked at a place in Tahlequah, but it wasn't financially sound. So before coming here, I asked for the audited financial statement. My tax man reviewed it and said, “Andy, you don't have to worry about them. They're financially solid.” Everything is localized here within the community. There are just so many neat things to do right here and close by. Pretty much everywhere you go, you see people you know, and it's like a big family. In fact, I remember coming down with COVID last year. The thing that absolutely amazed me was that in the two weeks I was recovering, I had 35 to 40 people from Trinity Woods contact me to ask how they could help me. My wife and I lived in Muskogee for almost 50 years, and I wouldn't have had that many people offering to help me. And that's what's so good about living here.



Linda Goldsmith:
“Trinity Woods is... amazing.”
Crestwood, 7 months



I live in Crestwood with my dog, Max, and I love it here. When I first decided to move, I was sitting in my previous house's living room, thinking, what am I going to do with a house so big? So I called my daughter and said, “We need to go look around.” It was my idea to settle here, and I intend to stay here. This is my landing area. I'm just as happy as can be. Everybody has been so nice and helpful. It's a great place to be. I appreciate the friendships here too. I've lived in Tulsa all my life, and now I have a whole new basket of friends.



Strength and Courage through Community

Looking back at her life, Mary Lynn can say she's been led every step of the way to where she is now, living in a caring community with good neighbors Mary Lynn can count on. Her journey wasn't always so easy.

As a young wife and mother in the 1960s, she found herself in the midst of a difficult divorce with a small child to raise. "It was one of those times when you think, what's the message here? There's got to be a message," she recalls. Alone and overwhelmed, she went searching for answers. She joined a Sunday evening book group formed by a minister at Boston Avenue United Methodist Church. Through a community of spiritual seekers like herself, Mary Lynn built friendships, learned new life skills, and grew in self-acceptance. That's also where she met the love of her life, Rob—who also had young children he was raising alone after a divorce.

Rob and Mary Lynn soon married and lived a typical family life raising five children—three from their previous marriages, and two girls they adopted after their parents tragically died. The family lived in Oklahoma City, Dallas, and then Tulsa again as Rob pursued his career in banking. He rose to the position of president at F&M Bank, then retired. When he began showing signs of Alzheimer's, Mary Lynn didn't want to accept it. But when she had hip replacement surgery in 2018, she realized she needed help. Caring for Rob alone at home soon became impossible.

"I was still able to have dinner with Rob every night... It was something we could still do together that was normal."



Mary Lynn began searching for care for Rob and she found the perfect fit at the Marshall-Gaddy House. He moved in May 2021, and she moved into a Villa at Trinity Woods the following month, so she could be close by. “I was still able to have dinner with Rob every night,” she says. “It was calming for him. And it was calming for me. It was something we could still do together that was normal.”

At the Marshall-Gaddy House, Rob and the entire family formed a strong bond with one of the staff members named Melissa. This was one of the many ways in which Trinity Woods made it easier for them to navigate his dementia journey. “Melissa was able to get him to do things that others couldn’t, because she didn’t treat him like he was a sick fellow,” says Mary Lynn. “He was a real strong personality, but he responded to her.”

Being part of the Trinity Woods community has been a blessing, she says. She now looks forward to visiting with the other women living in the Trinity



Woods Villas, a group that calls themselves the “Shady Ladies” in honor of the many beautiful trees on their street.

“We’ve just become very good friends,” Mary Lynn says. “What a gift! We go to dinner and talk. That’s just what good neighbors do. They come around you to connect and support you.”

“I had no idea it would be such a community here, such a tight, close-knit organism. Even if you don’t participate in everything, you’re involved. People call and invite you to do things. I love being here. I love the people. I love the care that is shown to everybody. You never, ever meet a stranger here.”



Mary Lynn and Melissa Demanochie, CMA, remain close even after Rob’s passing.



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